



COMMON LEADERSHIP DEVELOPMENT PROGRAM CHALLENGES

Challenge	Common Programs	Success-Minded Leader Programs
Synchronous Training	 Instructor and participants are in the same room at the same time. Requires participants to block out days' worth of time away from managing their workload and team. Participants can disengage in larger groups. Participant questions must typically be asked in the classroom. Minimal individualized attention. 	 Success-Minded Leader programs are primarily asynchronous, with synchronous components that promote engagement. Participants complete self-paced work in the SML Portal, then meet virtually with the group every two weeks for additional content, discussion, and coaching sessions. Portal allows for questions to be posed to the Facilitator/Coach at any time. Facilitator/Coach provides individualized attention throughout the program.
Firehose Effect	 Multiple days in the classroom leads to burnout and lack of retention on critical topics. Leaves no time for absorbing, assimilating, and practicing concepts. Difficult to accurately assess participant coaching abilities and develop effective behaviors. Program impact to team and organization after the program is difficult to assess. 	 Success-Minded Leader programs provide self-paced learning followed by practice and coaching on bite-sized content allowing for better retention and accelerated growth of participants. Participants are demonstrating their coaching abilities with the Facilitator/Coach and other cohort members throughout the program. Program Success Initiative measurably impacts team and organization during the program.
Coaching "Role-Plays"	 Simulation of "real-world" coaching situations in a sterile environment. Leads to manufactured performances – acting rather than actual coaching. Leads to "advice-giving" as coaching. 	 Participants build coaching capabilities through a structured coaching approach, designed to avoid "advice-giving" by building coachee problem-solving skills. Participants are coaching their peers on their real-world situations. Certified Facilitator/Coach is offering coaching critiques throughout the program.
Managing Remote Employees	Theoretical Approach to Remote/Hybrid Management.	Participants are experiencing managing and coaching with a remote cohort.